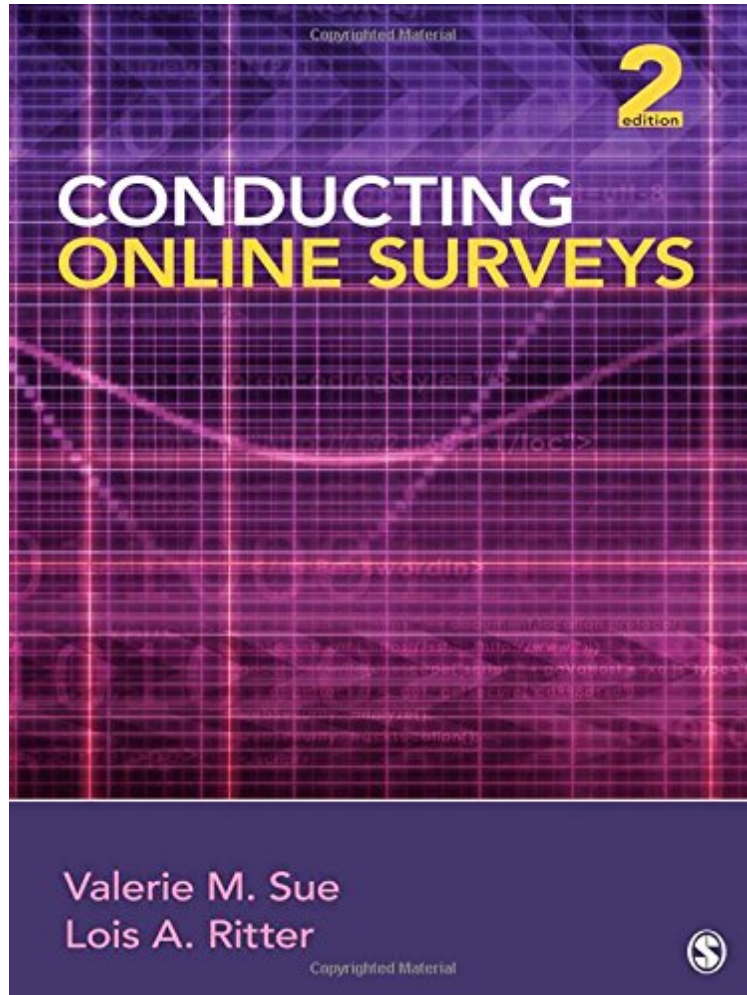


Conducting Online Surveys

Valerie M. Sue, Lois A. Ritter

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