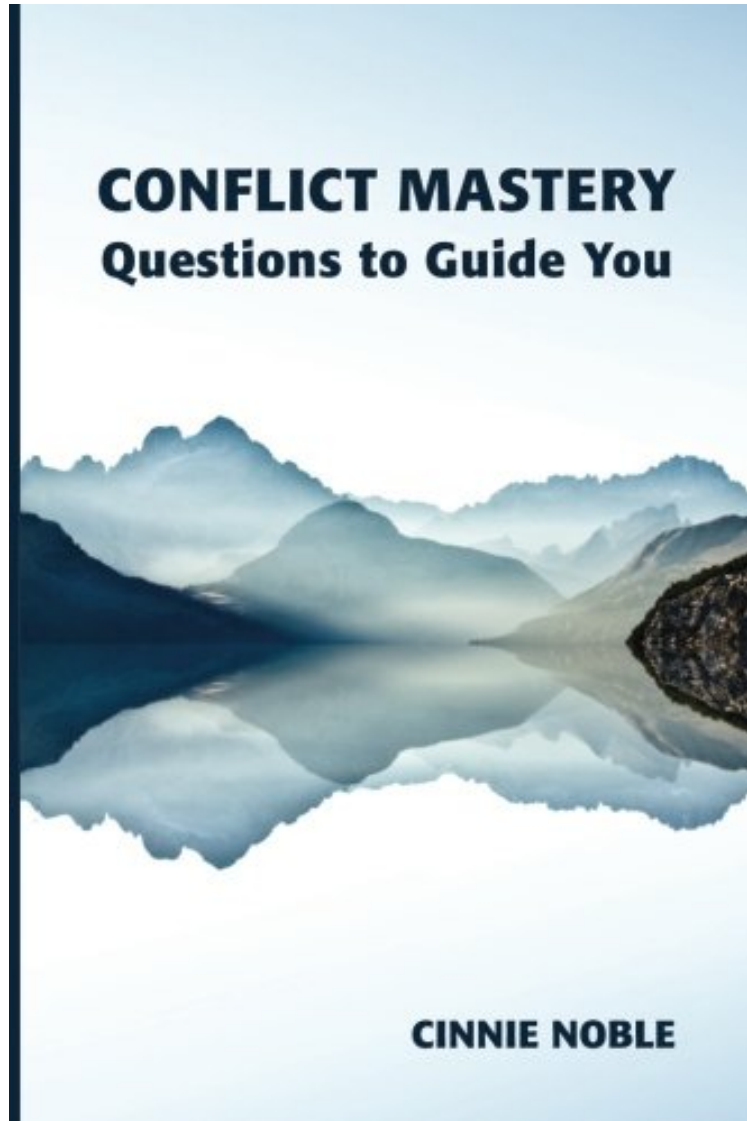


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Conflict Mastery: Questions to Guide You

Cinnie Noble

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Cinnie Noble : Conflict Mastery: Questions to Guide You before purchasing it in order to gage whether or not it would be worth my time, and all praised Conflict Mastery: Questions to Guide You:

0 of 0 people found the following review helpful. An excellent, practical, insightful book for improving professional and personal relationshipsBy Robert Ferguson PhDI find this book extremely practical, and highly recommend it to any attorney, psychologist, management consultant, mediator, and to anyone in leadership. It would also be helpful to everyone . . . including parents and spouses and friends . . . because it take the reader through the basic elements of the inevitable conflicts that arise between people who need each other for something or are in relationship together. It goes

beyond many books on conflict resolution in that it offers the reader a set of powerful questions to help the subtle or hidden dimensions of a conflict emerge for useful examination. Many people approach conflict pushing their perspective. This book is valuable for how it helps people pull the concerns and perspectives of others out into the open. In addition to the excellent writing and many helpful questions to use in examining and working through disagreements, the author provides clear advice that obviously comes from many years of real experience helping people through conflict. The book is thus pragmatic and deeply insightful. Anyone who works in this field, or as I said above, anyone who simply wants to improve their personal or professional relationships, should give this a careful read . . . and then keep it on a nearby shelf to return to again and again. 0 of 0 people found the following review helpful. Conflict Mastery: Questions to Guide You By Janie N. Powerful questions are, in my opinion, one of the distinguishing skills and guiding principles of competent coaches. In this book, Conflict Mastery: Questions to Guide You, Cinnie "masterfully" demystifies conflict; and provides guidance along with powerful questions that will elicit insights and information for clients to move beyond their conflict situations. This is an invaluable resource and must read for coaches whose clients deal with conflict, as well as, for coaches to better understand conflict and enhance their own management skills. Janie Neff, PCC, Middleburg PA 0 of 0 people found the following review helpful. This book is not only a great resource for my own conflict situations By Patricia M. Porter Cinnie Noble's book Conflict Mastery: Questions to Guide You provides the reader with invaluable questions to reflect and guide you when considering what to do with a potential or ongoing conflict. This book is not only a great resource for my own conflict situations; but it has become a common go-to resource when working with my Executive Coaching clients. It is wonderfully organized with questions to consider before, during and after a conflict has occurred.

This book is about expanding perspectives on common aspects of conflict experiences before, during, and after they arise through the use of reflective questions and commentary. Metaphors, plays on words, and other questioning methods invite readers to think and feel differently about these aspects and try new and different ways of viewing and being in conflict. The questions are also designed to expand the quest to become more conflict masterful by making the route there more interesting and positive.

About the Author CINNIE NOBLE is a lawyer with a Masters of Law in Alternative Dispute Resolution. A certified coach and mediator, Cinnie is a pioneer of conflict management coaching having created the CINERGY model in 1999. Conflict management coaching (also known as conflict coaching) is a one on one process that helps people in organizational and other contexts strengthen their conflict intelligence and mastery to be able to engage more effectively in their interpersonal conflicts. Cinnie and her associates support the motto Peacebuilding one person at a time, and coach and train the CINERGY method worldwide. In addition to coaching, training, and mediating, Cinnie speaks internationally and writes extensively on areas relevant to the fields of coaching and conflict management. She is the author of five books the most recent one prior to this being Conflict Management Coaching: The CINERGY Model (2011). In 1990 Cinnie was appointed a Member of the Order of Canada for her ground-breaking work in the travel industry for people with disabilities. She is also the recipient of the Queen Elizabeth II Golden Jubilee Medal (2002) and Diamond Jubilee Medal (2012).