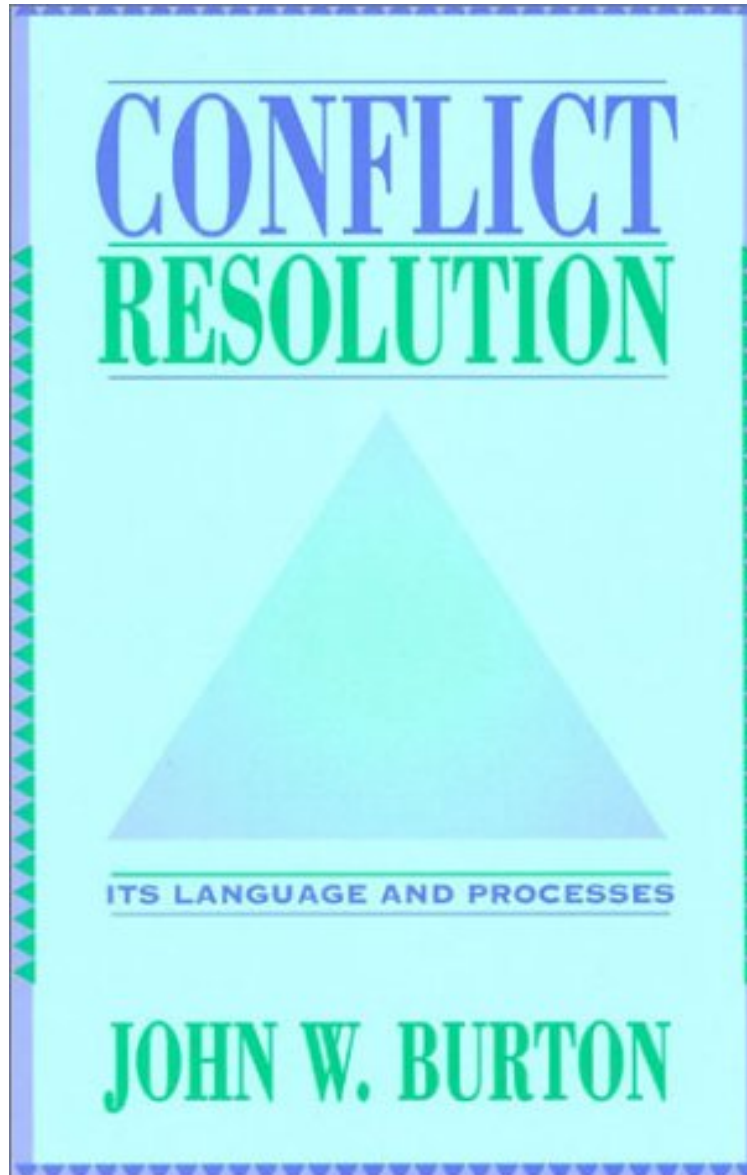


## Conflict Resolution

*John W. Burton*

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#2770540 in Books 1996-10-17Original language:EnglishPDF # 1 8.42 x .30 x 5.321, .28 #File Name: 0810832143104 pages | File size: 71.Mb

**John W. Burton : Conflict Resolution** before purchasing it in order to gage whether or not it would be worth my time, and all praised Conflict Resolution:

5 of 5 people found the following review helpful. A seminal workBy A CustomerBurton has, in this book, produced a clear and lucid view of conflict resolution. Built upon the assumption that conflict stems from unsatisfied needs, Burton outlines a view of the world that challenges many of the deeply held shibboleths of power. To Burton, power is

the antithesis of conflict resolution - to speak of using power in pursuing conflict resolution is an absurdity. Rather, one must seek to alter the conditions that permit needs satisfaction. A power approach seeks to change people to fit institutions, whereas Burton proposes that we change institutions to fit people. Burton's work is challenging. It is not always easily read, nor understood. Yet, what he has to say is central in understanding how conflict may be effectively resolved. His previous works, *Controlled Communication and Deviance*, *Terrorism and War*, do much to outline his view on conflict. *Conflict Resolution* is, in my opinion, his clearest expression of his vision for CR. Anyone seriously interested in conflict resolution must read Burton's work. There are many who disagree with his views, but one cannot discount him. I think, too, many will find in time that his work has far greater explanatory power than they might have expected. Read this book.

Many books have been written about the theory of conflict resolution, the practice of using alternative methods for conflict suppression. Because conflict resolution is a fairly new area of study, and because most of the early works dealing with the area were of a scholarly nature, nowhere have the language and processes of conflict resolution been addressed and explained for understanding by the general reader. *Conflict Resolution* provides in easily understandable terms succinct definitions of the many new terms that have grown out of the area of conflict resolution. It also explains the ideas behind those terms, the processes by which conflict can be resolved through creative, non-violent, non-confrontational solutions. Written as an introductory text, *Conflict Resolution* also provides a solid understanding of the history, basic theory, and practice of conflict resolution for decision-makers and policy-makers in industry, law, and government.

...refreshingly simple and direct. This book undoubtedly provides a persuasive overview of the history, basic theory, and practice of resolving conflicts. (Reference s) The 'rules' that Dr. Burton lists are made especially valuable because of the unique qualities their author brings to his understanding of the process. A lifetime of involvement in some of the toughest conflict situations possible gave him pragmatic experience, which, coupled with his growing insight into the psychic 'needs' of all human beings, developed in him the wisdom to set forth these processes for others to follow. (Mary E. Clark, Former Drucie French Cumbie Professor, Georg) About the Author John W. Burton has been involved in developing conflict resolution policies and programs worldwide and has published a number of books on conflict resolution, international relations, and global conflict.