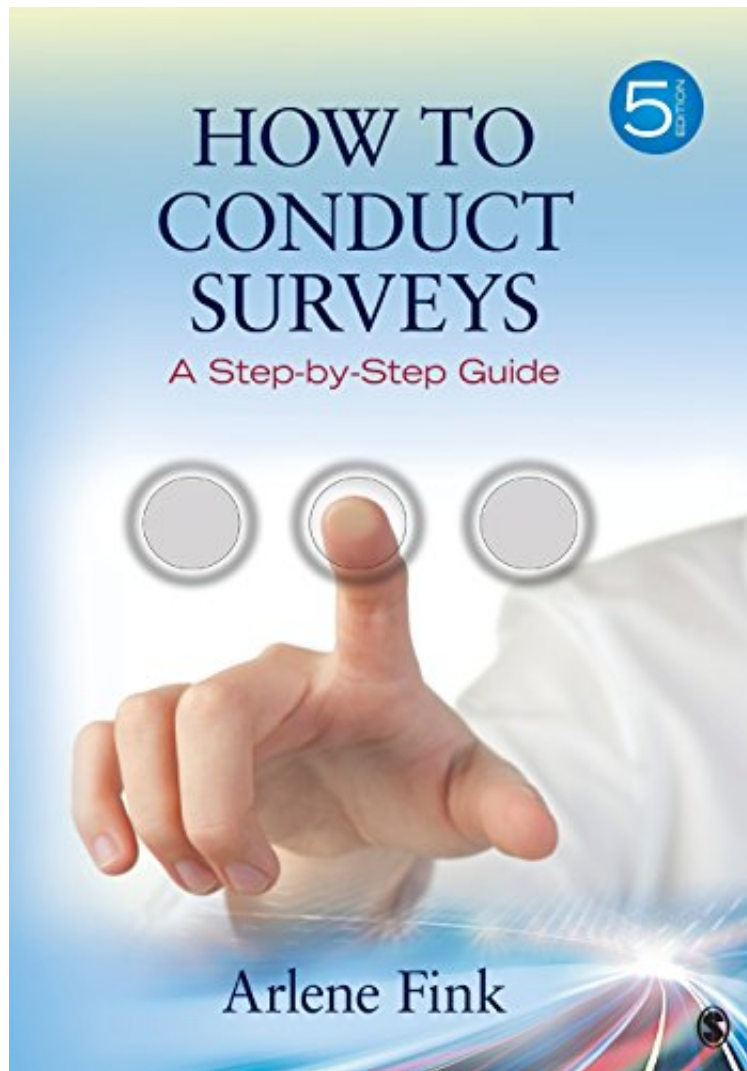


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How to Conduct Surveys: A Step-by-Step Guide

Arlene G. Fink

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