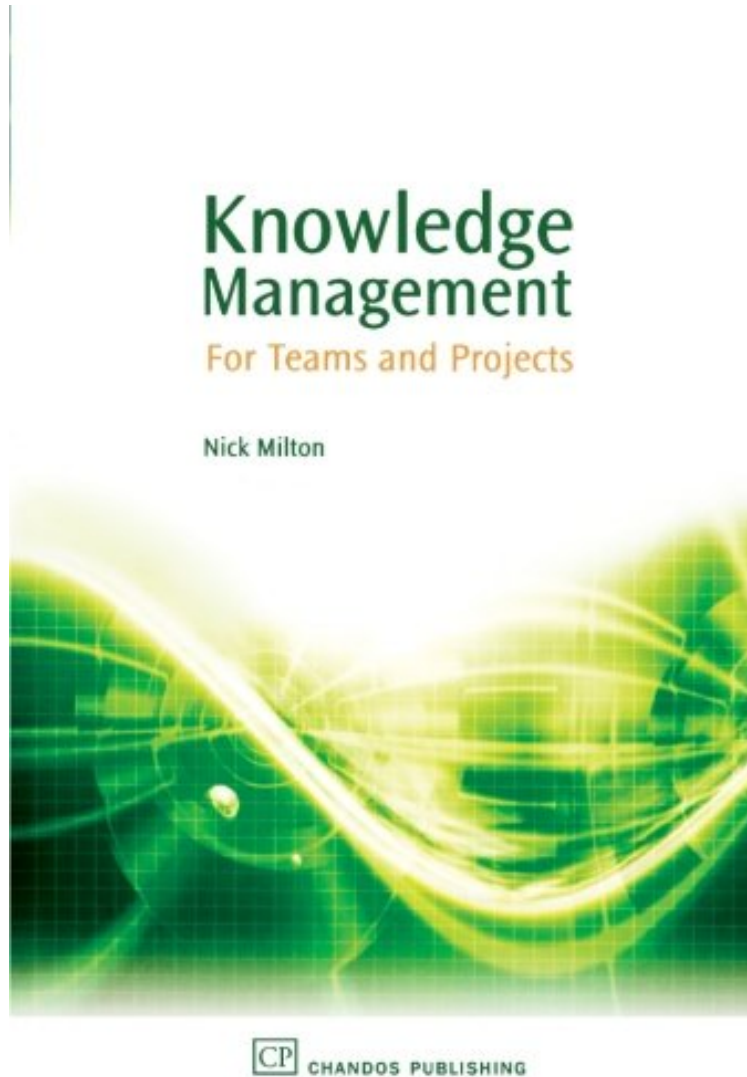


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Knowledge Management: For Teams and Projects (Chandos Knowledge Management)

Nick Milton

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Nick Milton : Knowledge Management: For Teams and Projects (Chandos Knowledge Management) before purchasing it in order to gage whether or not it would be worth my time, and all praised Knowledge Management: For Teams and Projects (Chandos Knowledge Management):

4 of 4 people found the following review helpful. A BOOK FOR PROGRAM AND TEAM MANAGERSBy P. ByrneMESSAGE / CONCEPTThis book started slowly for me. But once I could see where Nick Milton was coming from, quite a few things "clicked". Being a project and program manager myself, some of his concepts resonated

tremendously and I will implement them in some of the areas we work in including some of our clients. For example: His "learning before", "learning during" and "learning after" is a very useful and practical concept in any environment, but particularly in a project environment. This is encapsulated in Figure 1.6 on page 12. The techniques he offers to generate these learnings are grounded and realistically achievable. I particularly liked his discussion on knowledge engineers and knowledge managers because we actually use those terms in our business, but with slightly different roles. I am not enamoured with his Knoco Ltd 12-Component Framework for a Knowledge Management System. But if it works for him and helps him make sense of the issues including for his clients, then it is a good one. His pragmatic approach through the whole book, plainly means he has considerable experience and it is quite full of good ideas that can be implemented in any project/program. For such a slim volume, it is certainly worth the effort to read. WHAT WE LEARNT We learnt that we need to take a more structured approach to "learning" within a program of projects and within projects and teams. We already have mechanisms for it, but I suspect they aren't sufficiently structured and robust to make them as useful as they could be. The solid list of techniques and methods that Milton offers will certainly come into our work. We also learnt that we aren't "off the pace" with our approaches. Indeed, we are certainly "up there with the best", albeit with some different approaches. But as it is with everything, there is always room for improvement and Nick Milton's work will certainly be part of our improvement process and our own learnings, before, during and after.

The discipline of Knowledge Management (KM) is becoming established as a key productivity enabler in today's modern organisations. This book describes how KM can be applied at a team and project level: at all scales from small teams working on discrete activities, to large multi-company construction and development projects. The book includes some of the KM techniques that can be applied to projects, such as Peer Assists, Project Retrospect's, Technical Limit meetings, KM self-audits, and KM plans. It is illustrated throughout with examples from successful organisations. Knowledge as a key asset for improving team performance The management of knowledge (KM) as a discipline and its evolution and future development How KM can be successfully embedded in a project framework

a most interesting work on knowledge management that can be applied to teams and projects., Online Information About the Author Dr Nick Milton is a director and co-founder of Knoco Ltd - a Knowledge Management consultancy comprised of seasoned knowledge management practitioners, mentors, and coaches. Knoco Ltd has been delivering successful and sustained Knowledge Management implementation to clients since 1999.